Module Specification

Basic module information

Module Title : Introduction to Tourism and Hospitality Short Module Title: Introduction to Tourism and Hospitality Module Code: ITHM1001 Credit value: 30.00 Credit level: Academic Level 4 Department: FAC - Tourism and Hospitality Management Semester/year-long : Block1 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module is designed to introduce students to the ever-growing and changing Tourism and Hospitality sectors. Students will be introduced to the theoretical foundations as well as the historical emergence of contemporary tourism and hospitality industry. A fieldtrip into the city will support some of the historical contexts related to the emergence of contemporary tourism. The module will also explore the interrelationships between the two sectors as well as their linkages to other sectors such as the arts, heritage, festivals and events and creative industries. It will also explore the current opportunities and challenges of the tourism and hospitality sectors. The module also encourages students to think critically about the definitions of tourism and hospitality. Academic skills to support the learning for the Programme such as research methods, presentation delivery, referencing and essay writing will be incorporated into this module.

Learning outcomes :

1) Evaluate the origin, meaning and development of contemporary Tourism and Hospitality (Essay).

2) Debate theories and concepts which are used to understand Tourism and Hospitality (Essay)

3) Demonstrate awareness of the current opportunities/challenges of the Tourism and Hospitality sectors (Presentation).

4) Display an insight into the structure of the Tourism and Hospitality industries and the contribution they make to the global economy (Essay)

Assessment

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Presentation		20	N			OPTO3
Essay	2000.00	80	N			OPTO1

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Formative work will be carried out during workshop sessions that will provide support for the development of the essay (2,000 words) and the presentation.

Presentation: (5 minutes) In the presentation students will identify and present a challenge which exists with the Tourism and Hospitality sectors.

Reassessment :

Reassessment is by failed component, in line with university regulations.

Expected methods of delivery :

This module will be delivered through lectures and workshops with practical group activities.

Lecture/Workshop 42 hours

Field Trips 2 hours

Tutorial 8 hours

Self-Directed Study 248 hours

Total 300 hours

Module Specification

Basic module information

Module Title : Sustainable and Responsible Travel and Business Short Module Title: Sustainable and Responsible Module Code: ITHM1002 Credit value: 30.00 Credit level: Academic Level 4 Department: FAC - Tourism and Hospitality Management Semester/year-long : Block2 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

In recent years, sustainability has become a focus within the travel industry. It is essential to consider sustainable methods of travel both to and from the destination and whilst touring. This module presents the opportunity for students to engage with the ideologies of community based and international tourism models. Case studies such as the Bribri community in Costa Rica who live a sustainable life and invite tourists into their community; Iberostar who lead the way in sustainable tourism with a specific focus on their model "Wave of Change" will be used throughout. This module will also include a field trip to a regional airport, to consider efficiency, the planet and people. Links between hospitality, travel and tourism and global issues and frameworks such as the UNSDGs will also be explored. Academic skills to support the learning of the Programme such as Report Writing and Presentations will be incorporated into this module.

Learning outcomes :

1. Explain how sustainable Tourism and Hospitality has developed# (Proposal).

2. Analyse the major environmental influences and sustainability issues which impact on Tourism and Hospitality Organisations (Group Presentation)

3. Discuss the major political, social and economic factors, relating to sustainability, which affect the supply of and demand for Tourism and Hospitality (Group Presentation).

4. Assess theories of sustainability and ethics in the production and consumption or Tourism and Hospitality (Group Presentation).

Assessment

Type of assessment		Assessment weighting %	Final assessment Y/N	Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Written Proposal	1000.00	20	Ν			OPTO1
Group Presentation		80	Ν			OPTO3

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Class based activities and a formative assessment opportunity will provide students with the opportunity to explore the criteria of the Green Awards prior to beginning their assessed work. The summative proposal and group presentation will relate to a student selected example of a tourism and hospitality business focused on environmental and sustainability issues.

Reassessment :

For each assessment reassessment is by failed component, in line with university regulations.

Written Proposal - 1,000 words

Group Presentation - 10 minutes

Expected methods of delivery :

This module will be delivered through lectures and workshops:

Lecture/Workshops 42 hours

Field Trips 8 hours

Tutorial 8 hours

Self-Directed Study 242 hours

Total 300 hours

Module Specification

Basic module information

Module Title : Strategic Management in Tourism and Hospitality Short Module Title: Strategic Mngmt in Tourism & Hospitality Module Code: ITHM1003 Credit value: 30.00 Credit level: Academic Level 4 **Department:** FAC - Tourism and Hospitality Management Semester/year-long : Block3 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module is an introduction to the principles of Strategic Management in the Tourism and Hospitality sectors. These include the introduction to the key concepts of business strategy in tourism and hospitality, strategic objectives and an insight into the principles of implementation of these strategies in practice, within their respective contexts of operational, human resources, financial, as well as products and markets. Principles of financial management and the role and purpose of annual reports in tourism and hospitality are also covered. As a core part of the learning, students will need to demonstrate their understanding and ability to explain and apply core strategic management concepts to practical case studies in tourism and hospitality as well as provide an explanation into the key insights from industry annual reports, with a particular focus on demonstrating an understanding of profit and loss. This module develops the ability to understand and apply key strategic management concepts to relevant sector specific contexts. The learning on this module also supports learning for the Level module 4 Marketing for Tourism and Hospitality, the Level 5 module International Research Visit module and the Level 6 module Enterprise: Tourism and Hospitality Project.

Learning outcomes :

1) Explain the key insights from tourism and hospitality businesses annual reports and their profit and loss statements (Report).

2) Apply relevant key strategic management theories and concepts to a selected tourism or hospitality business (Case Study).

3) Analyse the internal and external environment of a selected tourism or hospitality business (Case Study)

4) Discuss the suitability of the current strategic objectives of a selected tourism or hospitality business in relation to its external environment (Case Study).

Assessment

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Report	1000.00	20	N			OPTO1

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Case Study	2500.00	80	Y			OPTO1

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Formative work will be carried out during workshop sessions that will provide developed content to support the report and case study.

In the report students will demonstrate their understanding of the key insights from tourism and hospitality businesses' annual reports and their profit and loss statements.

In the case study students will select a suitable tourism or hospitality business which their assessment will focus on.

The case study cannot be marked anonymously as formative work in the sessions will mean that the tutor is likely to be able to identify individual student work.

Reassessment :

Reassessment is by failed component, in line with university regulations.

Expected methods of delivery :

This module will be delivered through lectures and workshops with practical group activities.

Lecture/Workshop: 42 hours

Field Trips: 0 hours

Tutorial: 8 hours

Self-Directed Study: 248 hours

Total: 300

Module Specification

Basic module information

Module Title : **Programming and Planning Festivals** Short Module Title: Programming & Planning Festivals Module Code: ITHM2001 Credit value: 30.00 Credit level: Academic Level 5 **Department:** FAC - Arts and Festivals Management Semester/year-long : Block1 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Mr Simon Brown Module Appraisers : Dr Hiu Man Chan, Dr Jacqui Norton, Mr Simon Brown, Mrs Katie Whyley Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

As the business environment becomes more complex so the need increases for those wanting a career as arts managers or event managers within the tourism industry to develop management competencies which integrate different disciplines and traditions. In this module students have the chance to develop their understanding of business and strategic planning for a one-off festival event in a 'real life' context. The core of the module is a festival case study that is used to introduce key concepts in programming and strategic planning and some management tools with which students can develop a business plan. It also addresses the principal areas of law that affect public events, the requirements to host sustainable events, and the case study provides an in depth understanding of accounting practice in the context of tendering and business planning for festival and small organisational activities.

Learning outcomes :

1) Illustrate and appraise the nature of planning and programming as practised by arts organisations (Presentation).

2) Examine the relationship between planning and financial control (Presentation).

3) Employ a budget for an organisation/event which shows detailed costings for both income and expenditure (Presentation).

4) Demonstrate how planning, financial control and programming relate to one another in the overall management of an arts festival/event (Presentation).

5) Analyse how English law impacts on the work of arts managers and event organisers in relation to festivals and events (Presentation).

6) Students will develop knowledge and skills of digital literacy, presentations, report writing including use of grammar, spelling and referencing that will enable them in their development as an articulate world citizen (Presentation).

Assessment

Type of Duration or Assessment Final Minimum Essential	Anonymously
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Type of assessment	Duration or Volume?	Assessment weighting %	-	Minimum threshold mark %	Essential component Y/N	Anonymously marked code
assessment	Volume?	weighting %	assessment Y/N	threshold mark %	component Y/N	marked code
Presentation	0.25	100	Y			OPTO3

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Presentation - 15 minutes.

Students will be provided with a festival case study, which links together the three parts of the module both for lectures and for assessment. Formative work will be carried out during workshop sessions that will provide content developed for the final presentation. The Presentation assessment enables students to address the key learning outcomes in a manner that duplicates a 'real world' context.

The Presentation cannot be marked anonymously for obvious reasons.

Reassessment :

Reassessment is by failed component, in line with University regulations.

Expected methods of delivery :

This module will be delivered through workshops that combine theoretical lectures with practical group activities.

Field Trip: 8 hours

Lecture/Large Group: 22 hours

Seminar: 22 hours

Tutorial: 8 hours

Online Learning: 28 hours

Reading: 126 hours

Collaborative Activities: 86 hours

Total: 300

Module Specification

Basic module information

Module Title : Marketing for Tourism and Hospitality Short Module Title: Marketing for Tourism and Hospitality Module Code: ITHM1004 Credit value: 30.00 Credit level: Academic Level 4 **Department:** FAC - Tourism and Hospitality Management Semester/year-long : Block4 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module presents the opportunity for students to explore and apply the key concepts in tourism and hospitality marketing such as marketing communication tools and strategies, integrated marketing communications, branding, marketing semiotics and semiotics of promotional materials, consumers and consumption, as well as explore the importance of digital marketing and User Generated Content (UGC) in contemporary tourism and hospitality marketing. To support the learning for this module, a range of case studies across the international tourism and hospitality sectors will be introduced including the sharing economy platforms such as Airbnb, Booking.com, and the more recent platforms such as Moonback.com and Fairbnb Coop. An emphasis on sustainability and ethics in tourism and hospitality marketing will also be incorporated in the module. Throughout this module students will explore a variety of case studies in relation to both their marketing practice as well as engagement with sustainable and, in relevant contexts, also community based tourism development. The module encourages students to think critically about the latest issues and challenges for tourism and hospitality within the digital age.

Learning outcomes :

1) Apply key marketing theories and concepts to Tourism and Hospitality (report).

2) Explore current branding and marketing communications of a selected Tourism and Hospitality business (report).

3) Propose a preliminary draft proposal for a future marketing campaign of a selected tourism and hospitality business (report)

4) Demonstrate an awareness of the importance of digital marketing and User Generated Content (UGC) in contemporary Tourism and Hospitality marketing (report).

Assessment

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Report	3000.00	100	Y			OPTO1

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Assessment workshops designed to support the development of report will be incorporated in the module. This will include formative work.

The report cannot be marked anonymously, as the formative work in the sessions will mean that the tutor is likely to be able to identify individual student work.

Reassessment :

Reassessment is by failed component, in line with university regulations.

Expected methods of delivery :

This module will be delivered through lectures and workshops with practical group activities.

Lecture/Workshop: 42 hours

Tutorial: 8 hours

Self-directed study: 160 hours

Collaborative Activities: 90 hours

Total: 300

Module Specification

Basic module information

Module Title : Dissertation Short Module Title: Dissertation Credit level: Academic Level 6 Module Code: ITHM3004 Credit value: 30.00 **Department:** FAC - Arts and Festivals Management Semester/year-long : Block1to4 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Jacqui Norton Module Appraisers : Dr Hiu Man Chan, Dr Jacqui Norton, Dr Tijana Rakic, Mr Simon Brown, Mrs Katie Whyley Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

The Arts Management and International Tourism and Hospitality Management dissertations aim to offer students the opportunity to explore in some depth a topic of their own choice, in which they will need to demonstrate competence in the extended application of a selected part of the methodology of the subject. It aims to develop competence in self- managed study and to deepen the student's awareness of the value of in- depth research. Support will include individual tutorial time with a dissertation supervisor and 7 seminar sessions.

Learning outcomes :

1) Propose an appropriate area of focused research. (Dissertation)

2) Design and implement appropriate research methodology (Dissertation)

- 3) Manage a range of source material. (Dissertation)
- 4) Construct logical and reasonable conclusions. (Dissertation)

5) Individually set up and manage a sustained period of self-directed study. (Dissertation)

Assessment

ä	Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
I	Dissertation	6000.00	100	Y			OPTO4

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Formative assessments will also be completed during the workshops to support student learning. These will be Milestone – Content Mind Map, Milestone – Mapping of Keywords and Organisations, Milestone – Research Building Image and Milestone – Draft of First Chapter.

The dissertation (6000 words) is an in-depth piece of original research which allows students to develop their own intellectual skills and abilities. Assessment will be based on the breadth of research undertaken, the methodology employed and the handling of evidence, construction and clarity of argument, level of critical analysis and the mechanics of academic writing.

Reassessment :

Reassessment is by failed component, in line with University regulations.

Expected methods of delivery :

The dissertation workshops will be completed during Block 1-4 with the final submission during Block 4. Each student will receive an allocation of tutorial time with an assigned tutor. Students will be advised by their tutor as to reading, research and relevant organisations and individuals to visit and contact. Small workshop groups are to be established to encourage mutual support amongst students under the guidance of the module leader.

Lecture/Large Group: 14 hours

Field Trips: 38 hours

Tutorial: 8 hours

Reading: 240 hours

Teaching & supervision will be throughout Blocks 1-4.

Submission of dissertation in Block 4.

Module Specification

Basic module information

Module Title : Tourism, Society and Culture Short Module Title: Tourism, Society and Culture Module Code: ITHM2003 Credit value: Credit level: Academic Level 5 Bepartment: FAC - Tourism and Hospitality Management Semester/year-long : Block3 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Module Appraisers : Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module will enable students to gain an in-depth understanding of the complex relationships between tourism, society and culture. The module draws on insights from a range of relevant disciplines and fields of studies from the social sciences and humanities in its exploration of a range of relevant themes in this context such as the history of tourism; representations people, places and cultures; popular media and visual culture(s) of tourism; consumption of places; intercultural communication; and the fascinating relationships between heritage, tourism and identity as well as those between travel, tourism and art. The module frequently links its social science and humanities informed themes to a range of relevant concepts in tourism management and marketing, such as the concepts of destination image, overtourism and sustainability. Designed to underpin both an in-depth understanding of the multi-disciplinary field tourism studies as well as a range of potential future careers in tourism and related sectors, this module also features field trips to different cultural hubs in local cities to support an understanding of place, identity and heritage.

Learning outcomes :

1) Apply relevant concepts in relation to the history, representation and/or experience of tourism (Essay and Presentation)

2) Critically analyse the implications of tourism activity for people and place, in relation to concepts such as destination image, overtourism and/or sustainability (Presentation)

3) Demonstrate an in-depth understanding of the complex relationship between tourism, society and culture (Essay)

4) Understand the cultural significance of tourism for tourists and society (Essay).

Assessment

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Essay	2500.00	60	N			AM
Presentation		40	N			OPTO3

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Students will be able to select a destination which they will focus on for their presentation and will also be able to select their essay title from a list of relevant essay titles provided. The presentation will be 10 minutes.

Reassessment :

Reassessment is by failed component, in line with university regulations.

Expected methods of delivery :

This module will be delivered through workshops with practical group activities.

Lecture/Workshop 42 hours

Field Trips 10 hours

Tutorial 8 hours

Self-Directed Study 240 hours

Total 300 hours

Module Specification

Basic module information

Module Title : Marketing for Tourism and Hospitality Short Module Title: Marketing for Tourism and Hospitality Module Code: ITHM1004 Credit value: 30.00 Credit level: Academic Level 4 **Department:** FAC - Tourism and Hospitality Management Semester/year-long : Block4 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module presents the opportunity for students to explore and apply the key concepts in tourism and hospitality marketing such as marketing communication tools and strategies, integrated marketing communications, branding, marketing semiotics and semiotics of promotional materials, consumers and consumption, as well as explore the importance of digital marketing and User Generated Content (UGC) in contemporary tourism and hospitality marketing. To support the learning for this module, a range of case studies across the international tourism and hospitality sectors will be introduced including the sharing economy platforms such as Airbnb, Booking.com, and the more recent platforms such as Moonback.com and Fairbnb Coop. An emphasis on sustainability and ethics in tourism and hospitality marketing will also be incorporated in the module. Throughout this module students will explore a variety of case studies in relation to both their marketing practice as well as engagement with sustainable and, in relevant contexts, also community based tourism development. The module encourages students to think critically about the latest issues and challenges for tourism and hospitality within the digital age.

Learning outcomes :

1) Apply key marketing theories and concepts to Tourism and Hospitality (report).

2) Explore current branding and marketing communications of a selected Tourism and Hospitality business (report).

3) Propose a preliminary draft proposal for a future marketing campaign of a selected tourism and hospitality business (report)

4) Demonstrate an awareness of the importance of digital marketing and User Generated Content (UGC) in contemporary Tourism and Hospitality marketing (report).

Assessment

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Report	3000.00	100	Y			OPTO1

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Module Specification

Basic module information

Module Title : International Tourism and Hospitality Research Visit Short Module Title: International Research Visit Module Code: ITHM2002 Credit value: 30.00 Credit level: Academic Level 5 **Department:** FAC - Tourism and Hospitality Management Semester/year-long : Block1to4 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Module Appraisers : Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

In this module students develop their understanding of the needs of the traveller from the perspective of the Tourism and Hospitality sectors. The core of the module presents the opportunity for a 5-day international research visit to a European city. As an example, Amsterdam is the largest metropolitan area in The Netherlands and has many museums and cultural areas with a direct Eurostar line from London to Amsterdam which launched October 2020. This allows for many tourists and business travellers to take a sustainable option; travelling by train rather than plane. Amsterdam City Council has also launched a campaign (30th March 2023) to discourage 'nuisance tourists' such as the hen and stag weekends. The assessment for this module includes primary research, enabling students to also gain an understanding of the ethical processes required for research. Students who are unable to take the travel opportunity will be offered information gathered from the trip and will be supported and encouraged to complete the assessment by undertaking the research remotely. The assessment will be presented as a 'real life context' to the academic team and a partner within the travel industry such as a tour operator/travel agent or general manager of a hotel. Using knowledge gained from level 4, suggestions for sustainable travel should also be included.

Learning outcomes :

1. Evaluate the nature of planning and budgeting a 5-day itinerary for 4 people travelling to a European City (Presentation).

2. Demonstrate an understanding of the relationship between the Tour Operator/Travel Agent and the Tourist (Presentation).

3. Demonstrate an understanding of the principles of sustainability for travel (Presentation).

4. Evaluate products available within the tourism and hospitality sectors (Presentation).

Assessment

Type of assessment	Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Presentation	100	N			OPTO3

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes : Presentation - 15 minutes

Students will be required to present details of a 5-day itinerary and budget for 4 people who travel to and tour a European City. The Presentation assessment enables students to address the key learning outcomes in a manner that duplicates a 'real world' context. The presentations will also be in front of an industry representative i.e tour operator, travel agent or hotel general manager.

The Presentation cannot be marked anonymously.

Formative Assessment: Students will submit a one-page overview of their proposed idea with a simple research plan (Gantt Chart).

Reassessment :

Reassessment is by failed component, in line with university regulations.

Expected methods of delivery :

This module will be delivered through workshops that combine theoretical lectures with practical group activities.

Field Trip and Preparation: 96 hours

Lecture/Large Group: 42 hours

Tutorial: 8 hours

Online Learning: 28 hours

Self-directed study: 126 hours

Total: 300 hours

Remarks :

This module is taught alongside ITHM Top-Up Programme

Most of the learning for this module is in Block 3 along with the European trip. However, students will be given some learning/context in Block 1 to apply for the DMUGlobal trip and payment would also be expected in November for a trip in March.

Module Specification

Basic module information

Module Title : Tourism and Hospitality Products: Natural, Cultural, Eco and Dark Tourism Short Module Title: Tourism & Hospitality Products Module Code: ITHM3001 Credit value: 30.00 Credit level: Academic Level 6 Department: FAC - Tourism and Hospitality Management Semester/year-long : Block1 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

Tourists are turning to different 'products' for cultural experiences whether that be visiting and immersing themselves in nature and participating in nature-based or eco-tourism, experiencing heritage, arts and culture at a destination or engaging in slow or community-based tourism which includes activities such as slow travel or spending time with locals. Another type of tourism which this module will focus on is dark tourism which is associated to tragedy and death. This module therefore provides students with the opportunity to study a range of niche forms of tourism such as nature-based or eco-tourism, cultural tourism, creative, and dark tourism. Students will be presented with a range of case studies which will allow them to explore the factors which influence these forms of tourism. Students will reflect and evaluate the ethical foundations and sustainability of these forms of tourism. Students will also consider consumer behaviour and the relevant social, cultural, political, economic, and environmental factors which drive engagement with these tourism and hospitality products.

Learning outcomes :

1. Demonstrate the ability to analyse the factors that affect a specific niche tourism and hospitality product by comparing two variants (Poster).

2. Demonstrate a critical awareness of a range of tourism and hospitality products (Report).

3. Identify an insight into a specific niche tourism or hospitality product and critique its purpose (Poster).

4. Analyse the nature, ethics, sustainability and characteristics of tourism or hospitality products (Poster and Report).

Assessment

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Poster		50	N			OPTO1
Report	2500.00	50	N			OPTO2

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Time (10 minutes) will be allocated for students to explain their work on the academic poster.

Reassessment :

Reassessment is by failed component, in line with University regulations.

Expected methods of delivery :

Lecture 42 hours

Field Trips 0 hours

Tutorial 8 hours

Self-Directed Study 250 hours

Total 300 hours

Remarks :

This module is taught alongside ITHM Top-Up Programme.

Module Specification

Basic module information

Module Title : Enterprise: Tourism and Hospitality Project Short Module Title: Enterprise Project Module Code: ITHM3002 Credit value: 30 Credit level: Academic Level 6 B@p@rtment: FAC - Tourism and Hospitality Management Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Module Appraisers : Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module presents the opportunity for students to focus on entrepreneurial skills and produce an individual business plan for either the Tourism or Hospitality sector that serves as a commercial and employability relevant experience and synthesises existing knowledge and skills gained through-out the Programme. Students will explore gaps in the market and develop their own innovative proposal idea with SMART objectives. It requires students to compile a commercially viable business plan for a sustainable business that acts as a response to a societal challenge or opportunity. The final submission should also incorporate tools such as SWOT and PESTLE and will be communicated to an academic/and or industry professional.

Learning outcomes :

1. Evaluate a complex market situation and recognise a real-world business or societal challenge or opportunity to develop a business plan (Proposal and Business Plan).

2. Analyse relevant research data and industry insights and apply to a given problem. (Proposal).

3. Identify and reflect on self-development opportunities and areas for improvement as a professional and for the business plan (Business Plan).

4. Evaluate the factors, including sustainability and social responsibility that influence the development of organisations operating in Tourism or Hospitality (Business Plan).

Type of assessment		Assessment weighting %		Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Proposal	1500.00	30	N			OPTO1
Business Plan	3500.00	70	N			OPTO2

Assessment

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

NA

Reassessment :

Reassessment is by failed component, in line with University regulations.

Expected methods of delivery : Lecture/Workshop 42 hours

Field Trips 0 hours

Tutorial 10 hours

Self-Directed Study 248 hours

Total 300 hours

Remarks :

This module is taught alongside ITHM Top-Up Programme.

Module Specification

Basic module information

Module Title : **Destination Management and Marketing** Short Module Title: Destination Management and Marketing Module Code: ITHM3003 Credit value: 30.00 Credit level: Academic Level 6 Department: FAC - Tourism and Hospitality Management Semester/year-long : Block3 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Dr Tijana Rakic Module Appraisers : Dr Tijana Rakic Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

This module presents the opportunity to build on the knowledge and skills gained from earlier modules, such as Marketing for Tourism and Hospitality, and to explore Destination Management and Marketing. The module focuses on themes such as tourism planning and development, destination life cycles, as well as destination branding and image, semiotics of promotional materials and the importance of integrated marketing communications for destinations. The module also provides an insight into the role of relevant organisations, such as National Tourism Organisations (NTOs) and Destination Management Organisations (DMOs), in both managing and marketing destinations. Through a reliance on a wide range of destinations and official tourism promotional campaigns, such as Amsterdam and IAMsterdam and Slovenia and I Feel sLOVEnia, the module will also highlight the relationships between tourism strategies and/or masterplans at destination level and their official tourism marketing campaigns. Through an understanding of the role and importance of DMOs for not only tourism and hospitality but also related sectors such cultural, heritage, leisure, festivals and events and creative industries, students will develop an in-depth understanding of destination management and marketing alongside skills such as critical thinking, teamworking, visual communication and presentation.

Learning outcomes :

1. Explore the historical and contemporary approaches to tourism planning and development at a selected destination (Group Presentation).

2. Discuss the planning requirements in the development, management and marketing of tourism at a selected destination (Group Presentation).

3. Demonstrate an ability to critically evaluate different planning traditions, including sustainable development, in tourism development (Group Presentation).

4. Examine the role of destination branding and integrated marketing communications in the creation of an official tourism promotional campaign for a selected destination (Infographic and Report).

Assessment

Type of assessment	Assessment weighting %	Minimum threshold mark	 Anonymously marked code
		%	

Type of assessment		Assessment weighting %	Final assessment Y/N	Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Group Presentation	0.25	50	Ν			OPTO1
Infographic and Report		50	Ν			OPTO1

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

The presentation will be 15 minutes, and infographics will be included within the report. Assessment workshops will be incorporated in the module and students will be advised on their selection of a suitable destination for the Infographic and Report.

Reassessment :

Reassessment is by failed component, in line with University regulations.

Expected methods of delivery :

Lecture/Workshop 42 hours

Field Trips 4 hours

Tutorial 8 hours

Self-Directed Study 246 hours

Total 300 hours

Remarks :

This module is taught alongside ITHM Top-Up Programme.

Module Specification

Basic module information

Module Title : **Research Methods: Dissertation** Short Module Title: Research Methods Credit level: Academic Level 5 Module Code: ITHM2004 Credit value: 30.00 **Department:** FAC - Arts and Festivals Management Semester/year-long : Block4 Details of accreditation by Professional, Statutory or Regulatory body: NA Module Leader: Mrs Katie Whyley Module Appraisers : Dr Hiu Man Chan, Dr Jacqui Norton, Mr Simon Brown, Mrs Katie Whyley Module pre-requisites (module code/s only) : NA Maximum student numbers on module (if applicable): NA DMUGlobal Content Y/N: No

Module description (including outline content) :

The aim of this module is to connect the academic and practical elements of the Arts and Festivals Management and International Tourism and Hospitality Management degrees. Being able to carry out research is as much a fundamental requirement of being an effective manager as it is of being an academic. Through this module students will have the opportunity to study research from an academic and applied perspective in preparation for either their third-year dissertation or placement. The module is expected that students will show evidence of how knowledge and understanding derived from the Research Methods lectures and assignments has been transferred into the research they carry out for their dissertation or placement proposal.

Learning outcomes :

1) Employ practical skills in research methods for Arts and Festivals Management or International Tourism and Hospitality Management (Proposal).

2) Reflect on the proposed dissertation proposal or placement organisation and analyse the potential benefits to yourself and your own learning objectives (Report).

3) Critically assess the uses of different research methodologies in various types of Arts and Festivals Management or International Tourism and Hospitality Management research (Proposal/Report).

4) Employ research skills to write a valid and feasible dissertation or placement proposal (Proposal).

Assessment

Type of assessment		Assessment weighting %	Final assessment Y/N	Minimum threshold mark %	Essential component Y/N	Anonymously marked code
Written Proposal	1000.00	20	N			OPTO1
Report	2500.00	80	Y			OPTO1

Anonymous marking exemption codes: 1: Individually distinct work, 2: Reflection on development of own work 3: Presentation 4: individually negotiated work 5: work placement/experience/assessment

Assessment Notes :

Formative exercises focused on research methods and/or employability.

Reassessment :

Reassessment is by failed component, in line with University regulations.

Expected methods of delivery :

Lecture 15 hours

Seminar 30 hours

Tutorial 40 hours

Self-directed study 195 hours

Assessment 20 hours

Total 300 hours

Remarks :

NA